Expert Geriatric care, without the wait.

At Connected Medical Solutions (CMS), we offer **Geriatric Services via phone and video** calls to ensure older adults receive the timely, comprehensive care they deserve. **Appointments are available within one week**, making it easier for you or your loved one to access specialised care from the comfort of home.

Final out-of-pocket cost*: $149.40

Getting started is simple. Send your GP referral letter to **specialists@connectedmedical.com.au** or call **1800 953 531** for more information.

Medical Specialist Services

Connected Medical Solutions

*For a detailed cost breakdown, please see the back page.

REFERRAL AND APPOINTMENT PROCESS

1 REFERRAL

- Get a referral from your GP or healthcare provider and have them send it to specialists@connectedmedical.com.au.
- If you already have a referral, you can email it to us directly.

2 APPOINTMENT

- Our admin team will process your referral within 1-2 business days and contact you to confirm details and arrange your appointment.
- We'll confirm your Medicare details and collect necessary information such as your home address, email address, GP details, and any prior geriatrician consultations.

3 PAYMENT

- Before confirming your booking, we'll collect payment: $200 deposit is required at booking.
- A balance of $405 is due on the day of the consultation.
- After appointment, you'll receive a Medicare rebate of $455.60, leaving an out-of-pocket cost of $149.40.

4 BOOKING

- Once booked, you'll receive confirmation via email or text, including the date and time of your consultation.

On the day of your consultation, our admin team will call you 15 minutes beforehand to help with the connection and guide you through the process. During the video consultation, the geriatrician will review your medical history, test results, and referral, and will provide a management plan along with any necessary follow-up arrangements.

Meet our Specialist Consultant

Dr. Maneesha De Silva is a highly experienced Consultant Geriatrician with expertise in dementia care, mood disorders, palliative care, and polypharmacy. With a strong background in aged care and emergency settings, she is dedicated to improving elder care, particularly for patients in underserved regions, through accessible and innovative telehealth services.

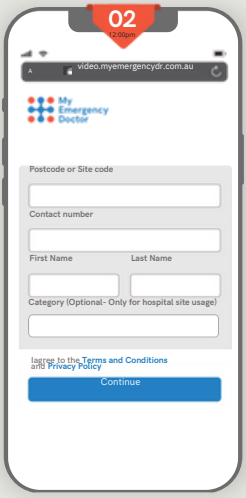
Connect to your Geriatrician

We recommend you have a stable internet or data connection when using your smart device, and are in a well lit area, so the specialist can view you and/or the patient.

The admin team will call you 15 minutes before your appointment to assist with the connection and guide you through the steps below.

To start consultation:

Go to **myemergencydr.com** and click **'CALL DOCTOR'**

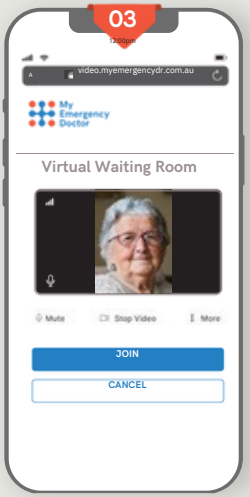


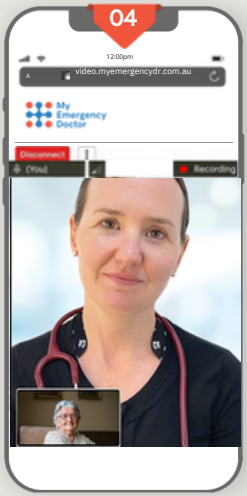
Enter the following in the fields as shown

- **Sitecode/Postcode: MED-Geri**
  Contact number: Your phone number
- **First Name: Patient's first name**
- **Last Name: Patient's last name**
- **Category: Not applicable**

and click **'Continue'**

Click **'JOIN'** where our Patient Support Officer will connect you with our specialist doctor





You are now in consultation with our specialist doctor

A clinical summary, prescription, referral and/or request for further tests can be emailed to you and your GP

Services provided

Medication management	Dementia screening andmanagement	General geriatric health
Falls risk management	End-of-life discussions	Chronic disease management

Costs*

Deposit at booking	$200
Balance due on consultation day	$405
Total Payment	**$605**
Medicare Rebate^	$455.60
Final out-of pocket cost	**$149.40**

*Geriatrician consultations require a referral from a General Practitioner. These rates apply for initial consultations.

^Medicare rebates will be claimed on your behalf immediately after your appointment and may take up to 24 hours to process.

For more information, email us anytime at specialists@connectedmedical.com.au or call 1800 953 531 during our operating hours:

- Monday to Friday: 8:30 AM – 3:00 PM

Medical Specialist Services

Connected Medical Solutions