

# Working with pharmacists to transform emergency care today and tomorrow.

Dr Justin Bowra FACEM Founder & Medical Director, My Emergency Doctor

# Established in 2016, My Emergency Doctor is Australia's first telemedicine service exclusively staffed by emergency physicians. All consulting physicians are Fellows of the Australasian College for Emergency Medicine (FACEMs).

Our vision is to transform emergency care today and tomorrow – and ensure Australians have access to an emergency specialist whenever they call and wherever they are.

We work with pharmacies, hospitals, urgent care centres, ambulance services and the general public around Australia to provide access to specialist medical advice via video or telephone consultation.

As specialists in acute care, we help manage overflow when health services are at capacity, or when advice is needed for a patient who becomes acutely unwell, often after hours. This can avoid an unnecessary trip to the hospital emergency department.

# **Prescriptions for our Patients**

During our consultation, should the patient require a prescription – we will endeavour to send to them an electronic prescription via a SMS or email. However, should there be constraints in receiving the electronic prescription, our patient support officers will work with patients that are administered prescriptions from My Emergency Doctors to find the most appropriate pharmacy location to have them filled.



Access to FACEM-led care

# EXPERTISE

Our Australian qualified specialist emergency doctors can assist senior medical supervision and second opinions whenever there are shortages of senior clinicians.



Medical Assistance 24/7/365

### ON-DEMAND

Provide emergency medicine assistance no matter the day or time via telemedicine. On-site clinicians can access consultations with emergency specialists within minutes.



Trusted by Australian healthcare institutions since 2016

### ESTABLISHED

Partnering with Australian healthcare services including Pharmacies, Ambulance, Primary Health Networks, Residential Aged Care Facilities, Hospitals, Urgent Care Centres and Multi-purpose Centres.

Contact us today to discuss how our services can support and enhance care for your patients.

**My Emergency Doctor** 

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