

# With a touch of a button, access Emergency Specialist Doctors anytime, anywhere.



My Emergency Doctor FACEM on Demand solution relieves medical care pressure and bridges health system gaps.

Supporting healthcare facilities and medical services with an affordable, turn-key and easy-to-use solution that enables on-site clinicians to connect to a senior emergency specialist doctor 24/7, 365 days a year.

Whether its nurses, paramedics or junior medical officers, our FACEM on Demand solution can provide support to your facility to manage complex case presentations, and support during staff shortages.

Our doctor's can issue referrals and organise appropriate transportation, provide prescriptions and detailed consultation summaries to support the next service or the patient's routine doctor. The ability to offer on-demand consultations can help reduce patient wait times, improving overall patient experiences.



Sharon Edmondson Director of Clinical Services and Nursing Corryong Health



Being able to access trained, caring specialists at My Emergency Doctor is the best thing that has happened to us. It helps us manage acute patients and ensure they receive effective, timely and safe care.



Transforming patient care with access to specialist support

We work closely with our partners to improve patient flow and workforce experience.

We aim to extend and optimise patient care in Hospitals and Healthcare Institutions across Australia regardless of where and when it is required 24/7, 365 days a year. We work alongside on-site doctors and nurses or in situations of staff shortages to reduce patient wait times, help manage surges in emergency department presentations and bring specialist emergency medical expertise to all patients.

Dr Justin Bowra FACEM Founder & Medical Director My Emergency Doctor



### Consistent, safe and quality access to Emergency Physicians 24/7, 365 days a year

My Emergency Doctor is one of Australia's leading telemedicine service. Founded in Australia, all consulting physicians are Fellows of the Australasian College for Emergency Medicine (FACEMs) and are registered with the Australian Health Practitioner Regulation Agency (AHPRA).

As the most senior emergency doctors, our consulting emergency physicians at My Emergency Doctor are trained to make important critical decisions and follow robust clinical governance procedures to ensure highest quality clinical care to enhance the overall patient experience.



### Access to FACEM-led care

#### **EXPERTISE**

Our Australian qualified specialist emergency doctors can assist senior medical supervision and second opinions whenever there are shortages of senior clinicians.



### Medical Assistance 24/7/365

#### **ON-DEMAND**

Provide emergency medicine assistance no matter the day or time via telemedicine. On-site clinicians can access consultations with emergency specialists within minutes.



## Reduce staff stress and uncertainty

#### WORKFORCE WELLBEING

Our emergency doctors are available to quickly respond to urgent medical situations, bring roster security, support nurses and supervise junior medical staff. Improving recruitment and retention



### Staff and capacity to help at any time

#### **SCALABLE**

Support operational efficiencies by helping on-duty staff in times of staff shortages and during unexpected peaks in patient presentations.



### Help ensure better health outcomes

#### PATIENT EXPERIENCE

Enable faster attendance to patients and ensure all patients receive the level of attention they deserve, and the best health outcomes.



### Trusted by Australian healthcare institutions since 2016

#### **ESTABLISHED**

Partnering with Australian healthcare services including Ambulance, Primary Health Networks, Residential Aged Care Facilities, Hospitals, Urgent Care Centres and Multi-purpose Centres.

Contact us today to discuss how our services can support and enhance care for your patients. My Emergency Doctor



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