

FREE  
SERVICE\*

# My Emergency Doctor allows you to connect with a specialist emergency doctor, after hours.



**My Emergency Doctor** is a telehealth service providing access to an emergency specialist for acute medical conditions when a person's usual doctor isn't available and they're not sure if they need to go to an emergency department. Through a partnership with the South Western Sydney Primary Health Network, residents of South Western Sydney can access the service after hours\* at no cost.

**For more information about the after-hours service, visit [myemergencydr.com/southwesternsydney](https://myemergencydr.com/southwesternsydney).**

**Need to speak to a doctor?**

**Connect via [myemergencydr.com](https://myemergencydr.com) or call 1800 001 033.**

## When to call

When you or someone you know experiences unexpected symptoms, feels acutely unwell or suffers from an injury, it can be difficult to know where to get help after hours. If you experience any of the following conditions, connect to **My Emergency Doctor** for immediate care:

Abdominal pain	Acute injury	Concussion
Fainting	Fever	Headache
Head injury	Rash	Vomiting

If the patient is unconscious, has chest pain, difficulty breathing, uncontrolled bleeding or has been in a major accident, please dial 000.

## Are you eligible for free access?

**The service is funded by the Australian Government under the PHN program.** Residents throughout South Western Sydney who live in the local government areas below, can access this service after-hours\* at no cost:

2135	2164	2173	2190	2212	2559	2568	2575
2136	2165	2174	2196	2213	2560	2569	2576
2143	2166	2175	2197	2214	2563	2570	2577
2160	2167	2176	2198	2555	2564	2571	2578
2161	2168	2177	2199	2556	2565	2572	2579
2162	2170	2178	2200	2557	2566	2573	2745
2163	2171	2179	2211	2558	2567	2574	2752
							2787



### INTERPRETER SERVICES AVAILABLE

**My Emergency Doctor can support consultations in multiple languages via the Translating and Interpreting Service (TIS National).**

In order for an interpreter to be organised, patients or their carers will need to be able to communicate the language for which they require an interpreter, their return contact phone number and Medicare card number in English.



\* Free until 30 June 2024. Consultations are free before 8am and after 6pm weekdays; before 8am and after 12pm Saturdays; and all day Sundays and public holidays. Calls made outside these hours and/or calls from residents outside of the eligible postcodes, will incur a fee.